LOYOLA COLLEGE (AUTONOMOUS), CHENNAI – 600 034

B.Com. DEGREE EXAMINATION – COMMERCE FIFTH SEMESTER – APRIL 2010

CO 5503 - MARKETING MANAGEMENT

Date & Time:03/05/2010 / 1:00 - 4:00 Dept. No. Max. : 100 Marks

SECTION - A

Answer ALL Questions

(10x2=20 marks)

- 1. Define Marketing.
- 2. What is Marketing Mix?
- 3. What is meant by a product?
- 4. Explain the term Marketing Segment.
- 5. What is price?
- 6. Define a channel of distribution.
- 7. What is Sales promotion?
- 8. What is total promotion budget?
- 9. What is meant by "Marketing ethics"?
- 10. What is 'Socially responsible marketing'?

SECTION – B

Answer any FIVE Questions

(5x8=40 marks)

- 11. What is marketing? How does it differ from market?
- 12. Explain briefly the steps to be followed in new product introduction.
- 13. Explain the factors determining the choice of suitable channels of distribution.
- 14. What are the factors governing basic promotional strategy?
- 15. Write a note on global market environment.
- 16. Explain the steps involved in Market Segmentation process.
- 17. What are the advantages of "Labeling"?
- 18. Describe the three bases on which firms usually set their pricing in practice.

SECTION - C

Answer any TWO Questions

(2x20=40 marks)

- 19. "Marketing begins before production and ends after production"-Discuss this statement.
- 20. What is branding? Explain in detail, its significance in modern marketing.
- 21. Analyse the distinctive features of the various elements of the promotion mix with suitable examples.

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